

The FastPlank® System 20-Year Finish Warranty is extended to original purchasers of the FastPlank® System. This Warranty is for the benefit of the original property owner who purchased the product and is not transferable.

FastPlank® Solid Color Warranty

FastPlank® Systems Inc. warrants that all finishes on the coated aluminum for twenty (20) years from the date of purchase will not under normal atmospheric conditions.

- Peel, check or crack except for such slight crazing or cracking as may occur on certain areas of the panel; or
- Chalk in excess of a numerical rating of 8 measured in accordance with the standard procedures as outlined by the "Standard Methods of Evaluating Degree of Chalking of Exterior Paint" – ASTM D-4214-89; or
- Fade or change in color in excess of 5 color difference units, using ASTM D-2244-89 measured on the exposed painted surfaces which have been cleaned of external deposits and chalk and the corresponding values measured on the original or unexposed painted surfaces. It being understood that fading or color changes may not be uniform if the surface is not evenly exposed to the sun and elements; and that gloss (60° incident angle) loss will not exceed 40% when measured on exposed painted surfaces which have been cleaned of external deposits and the corresponding values measured on unexposed original painted surfaces. The gloss shall be measured using standard procedures as defined by "Standard Test Method for Specular Gloss" – ASTM D-523-89.

FastPlank® Woodgrain Finish Warranty

FastPlank® Systems Inc. warrants to the customers that all woodgrain finishes shall be free from workmanship and/or material defects for the period specified below, subject to the conditions of this agreement. FastPlank® Systems Inc. and the applicator's liability under this warranty shall be limited to the refinishing and/or job credit towards the replacement of the nonconforming products coated, as determined by the applicator in its sole discretion and does not include removal or the installation cost. Any job credits issued shall be limited to 100% of the original cost.

FastPlank® Systems Inc. warrants that all finishes on the coated aluminum for twenty (20) years from the date of purchase will not under normal atmospheric conditions:

- Will not fade in color more than five units as measured by hunter lab color difference as set forth in ASTM D-2244 section 6.3 as of the application date and in such way as to significantly adversely affect the appearance of the surface to which the product has been applied and result in damage to the surface.
- Will exhibit gloss retention of a minimum of 50 per cent of the original as measured in accordance with ASTM D-523 using 60 degree reading.
- Coating shall not chalk in excess of standard number 8 as illustrated in the ASTM D-64214 test method.
- When applied and cured on a clean, pretreated substrate will not peel, chip, crack or blister.

FastPlank® Finish Warranty Conditions

If FastPlank® Systems Inc., after inspection and verification, determines that the product failed under the terms of this limited warranty, FastPlank® Systems Inc. will provide, at its option, refinishing or replacement parts or components to the dealer specified by the original purchaser at no cost. FastPlank® Systems Inc. will not be responsible for installation or labor costs either prior to or during remediation.

What is NOT covered:

- Damage caused by improper installation, use, application or maintenance;
- Damage to the system caused by handling, shipping, processing, storage, installation and/or improper cleaning;
- Damage from contact with harmful chemicals, fumes, or vapors;
- Normal weathering, chalking, fading, atmospheric pollutants or mildew build-up;
- Damage from settlement, shrinkage, or distortion of the structure;
- Pre-finished or field applied coatings; and
- Acts of God, fire and casualty.

The limited product and finish warranties as outlined in respective documents are the only warranties (whether written or oral) applicable to FastPlank® Systems.

FastPlank® Systems Inc. makes no other warranties, express or implied and makes no implied warranties of merchantability or fitness for a particular purpose. The remedies stated within are your sole and exclusive remedy and FastPlank® Systems Inc. will not be responsible for incidental or consequential damages relating to your purchase or use of FastPlank® Systems Inc. products. FastPlank® Systems Inc. liability in all instances will be limited to replacement of material based on purchase date and warranty claim date.

This warranty is applicable in Canada, the United States, the European Union, and Australia. Some states do not allow for the exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state, and from country to country.

How to Get Help if You Have a Warranty Claim

To obtain help with a warranty claim, contact the dealer, distributor or building products supplier where the FastPlank® Systems were purchased originally. If, after thirty (30) days you have received no response to your concerns, then contact FastPlank® Systems Inc. via email sending your email to warranty@fastplank.com, or sending a letter to:

FastPlank® Systems Inc.
101, 4441 76 Ave SE
Calgary, Alberta Canada
T2C 2G8

Please include the following documentation:

1. FastPlank® System date and place of purchase, and purchase price (proof of purchase required).
2. Describe the problem (photographs are required).
3. Describe any action you have taken, or those persons contacted to correct the problem.
4. Give your name, phone number and address where the product can be inspected.