

The FastPlank® Systems 50-Year Limited Warranty is extended to original purchasers of the FastPlank® Systems. This Warranty is for the benefit of the original property owner who purchased the product and is not transferable.

FastPlank® Systems, when properly installed and maintained according to the published guidelines the product is warranted for a period of fifty (50) years from the date of installation from physical defects.

This FastPlank® Limited Warranty provides the following coverage:

- a. Splitting or cracking, or sustained excessive deformation of the product under normal conditions of use; and,
- b. to be free of any buckling of the product itself that is not associated with the substrate and/or structure to which the FastPlank® Systems is attached. For the purpose of this warranty, buckling shall be defined as warping of the product(s) exceeding one eighth of an inch out of plane per linear foot.

If FastPlank® Systems Inc., after inspection and verification, determines that the product failed under the terms of this limited warranty, FastPlank® Systems Inc. will provide, at its option, replacement parts or components to the dealer specified by the original purchaser at no cost. FastPlank® Systems Inc. will not be responsible for installation or labor costs either prior to or during remediation.

What is NOT covered:

- Damage caused by improper installation, use, application or maintenance;
- Damage to the system caused by handling, shipping, processing, storage, installation and/or improper cleaning;
- Damage from contact with harmful chemicals, fumes, or vapors;
- Normal weathering, chalking, fading, atmospheric pollutants or mildew build-up;
- Damage from settlement, shrinkage, or distortion of the structure;
- Pre-finished or field applied coatings; and
- Acts of God, fire and casualty.

The limited product and finish warranties as outlined in respective documents are the only warranties (whether written or oral) applicable to FastPlank® Systems.

FastPlank® Systems Inc. makes no other warranties, express or implied and makes no implied warranties of merchantability or fitness for a particular purpose. The remedies stated within are your sole and exclusive remedy and FastPlank® Systems Inc. will not be responsible for incidental or consequential damages relating to your purchase or use of FastPlank® Systems Inc. products. FastPlank® Systems Inc. liability in all instances will be limited to replacement of material based on purchase date and warranty claim date.

This warranty is applicable in Canada, the United States, the European Union, and Australia. Some states do not allow for the exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state, and from country to country.

How to Get Help if You Have a Warranty Claim

To obtain help with a warranty claim, contact the dealer, distributor or building products supplier where the FastPlank® Systems were purchased originally. If, after thirty (30) days you have received no response to your concerns, then contact FastPlank® Systems Inc. via email sending your email to warranty@fastplank.com, or sending a letter to:

FastPlank® Systems Inc.
101, 4441 76 Ave SE
Calgary, Alberta Canada
T2C 2G8

Please include the following documentation:

1. FastPlank® System date and place of purchase, and purchase price (proof of purchase required).
2. Describe the problem (photographs are required).
3. Describe any action you have taken, or those persons contacted to correct the problem.
4. Give your name, phone number and address where the product can be inspected.