

Jan 14, 2025

Dear Valued Customer,

Product returns are by special allowance at our discretion and would be subject to the following terms listed below.

Effective Tuesday, Jan 14, 2025, the following terms apply:

1. Re-stocking fees are 20% of invoice.
2. Only material purchased within 90 days will be eligible for returns.
3. Only full packages in original bags with stickers are accepted, not loose/individual pieces.
4. Any freight and/or shipping charges are paid by the customer.
5. Only undamaged products are accepted.
6. All returns must be approved in advance by FastPlank[®] Systems Inc. and are not guaranteed.

Thank you for your time and attention to this matter.

Kind regards,

FastPlank[®] Systems Inc.

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