

## **Alfrex**

Warranty

The QuickPanel® Systems Inc 20 to 30-Year\* Limited Warranty is offered to the original building owner at time of occupancy and is non-transferable thereafter.

QuickPanel® Systems Inc warrants that our aluminum system profiles, when installed properly shall be free of manufacturing defects in workmanship and materials and will not split, crack, peel, blister, flake, rust nor be subject to abnormal weathering. With proper substrate, QuickPanel® Systems will not buckle or split. If the Aluminum Reveal profiles fail to perform as warranted, QuickPanel® Systems Inc will provide, at its option, replacement parts or components to the dealer specified by the original purchaser at no cost. QuickPanel® Systems Inc will not be responsible for installation or labor costs.

QuickPanel\* Systems Inc 30-year ACM Panel warranty and 20-year 3mm Plate warranty is applicable to all stock colors, and is available through the panel supplier (see panel warranty information and conditions).

## **General Conditions and Exclusions**

The QuickPanel® Systems Inc Warranty is not transferable, and is subject to the general conditions and exclusions:

There are certain conditions or applications over which QuickPanel® Systems Inc has no control. The QuickPanel® Systems Inc Warranty does not cover defects or problems as a result of such conditions or applications.

## What is NOT covered:

- Damage caused by improper installation, use, application or maintenance;
- Damage to the system components caused by handling, shipping, processing, storage, installation and/or improper cleaning;
- · Damage from contact with harmful chemicals, fumes, or vapors;
- Normal weathering, chalking, fading, atmospheric pollutants or mildew build-up;
- · Damage from settlement, shrinkage, or distortion of the structure;
- · Pre-finished or field applied coatings;
- · Acts of God, fire and casualty; and
- · Installation or labor costs.

 $The \ limited \ warranties \ set \ for thare \ the \ only \ warranties \ (whether \ written \ or \ or al) \ applicable \ to \ Quick Panel \ Systems.$ 

Quickpanel\* Systems Inc makes no other warranties, express or implied and makes no implied warranties of merchantability or fitness for a particular purpose. The remedies stated within are your sole and exclusive remedy and Quickpanel\* Systems will not be responsible for incidental or consequential damages relating to your purchase or use of Quickpanel\* Systems products. Quickpanel\* Systems liability in all instances will be limited to replacement of material based on purchase date and warranty claim date.

This warranty is applicable in Canada and the United States. Some states do not allow for the exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state, and from country to country.

## How to Get Help if You Have a Warranty Claim

To obtain help with a warranty claim, contact the dealer, distributor or building products supplier where the QuickPanel\* Systems were purchased originally. If, after thirty (30) days you have received no response to your concerns, then contact QuickPanel\* Systems Inc via email sending your email to warranty@quickpanels.com, or sending a letter to:

QuickPanel® Systems Inc. 101, 4441 76 Ave SE Calgary, Alberta Canada T2C 2G8 Please include the following documentation:

- QuickPanel® Systems, date and place of purchase, and purchase price (proof of purchase required).
- 2. Describe the problem (photographs are required).
- 3. Describe any action you have taken, or those persons contacted to correct the problem.
- Give your name, phone number and address where the product can be inspected.

<sup>\*</sup>Please confirm your product warranty longevity with your representative based on the panel type and finish used for your product.



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